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INVENTOR(S) : JOHN T. PUGACZEWSKI, WHITE BEAR LAKE, MN (US), Jeffrey T. Kays, Andover, MN (US), Nicholas P. Chantiloupe, St. Louis Park, MN (US), Fred M. Hendricks, Maple Grove, MN

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 4, Line 29, delete "user to manager" and insert "user to manage", therefore.

Column 6, Line 33, delete "vary form the" and insert "vary from the", therefore.

Column 6, Line 39, delete "components form any" and insert "components from any", therefore.

Column 9, Line 6, delete "in the linked-link" and insert "in the linked-list", therefore.

Column 11, Line 3, delete "in indicated at" and insert "is indicated at", therefore.

Column 20, Line 5, delete "In preferred embodiment" and insert "In a preferred embodiment", therefore.

Column 21, Line 39/40, delete "may communication over" and insert "may communicate over", therefore.

Column 21, Line 47, delete "if customer is" and insert "if a customer is", therefore.

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